# **IP Business Line**

# EnTelegent | Voice Services



The EnTelegent IP Business Line is the perfect replacement for your current analog business lines. Leverage the power of IP and broadband to reduce your cost.

# The EnTelegent Advantage

#### Each IP Business Line includes:

- One (1) phone number.
- FREE local calling.
- UNLIMITED Domestic Long Distance calling.

# Free on-net calling

 Calls between locations and calls between HQ and remote locations are always free, regardless of locale.

#### e911

• 911 service provided for each location.

#### Inbound call management

- Multi-line call appearances on each phone.
- Calls in excess of number of programmed lines can be queued or offered an announcement/voice mail option.
- **Hunting**: Can be configured as group ring or sequential ring.

# Long Distance / International Call Management

 International Calling is blocked by default and can be enabled by end point.

# **EnTelegent** | Multi-location Experts

\*Broadband circuit and any associated equipment sold separately.

# **Included Features**

#### Call Forward

 Forward all calls, busy calls or no-answer calls to a designated number.

#### Call Transfer

 Call Transfer internally, between locations, between stores and company offices, or anywhere in the United States and Canada, including cell phones.

# Conference Calling

 3 party conferencing available on every phone in the store, with other locations and company offices.

# Call Waiting/Call Waiting with Caller ID

- Alternative to additional line
- Ensures that emergency calls get through

# **Optional Features**

### Voicemail option

 Individual mailboxes with message retrieval via handset or delivered via email to any number of addresses.

### 800 Toll Free Service

 Have a toll free number ring to your IP Business Line.

